

A Simple Guide to Setting up Popular Devices to Print to Kyocera Printers and Copiers

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Installing Kyocera Print Drivers on Microsoft Windows 8/10

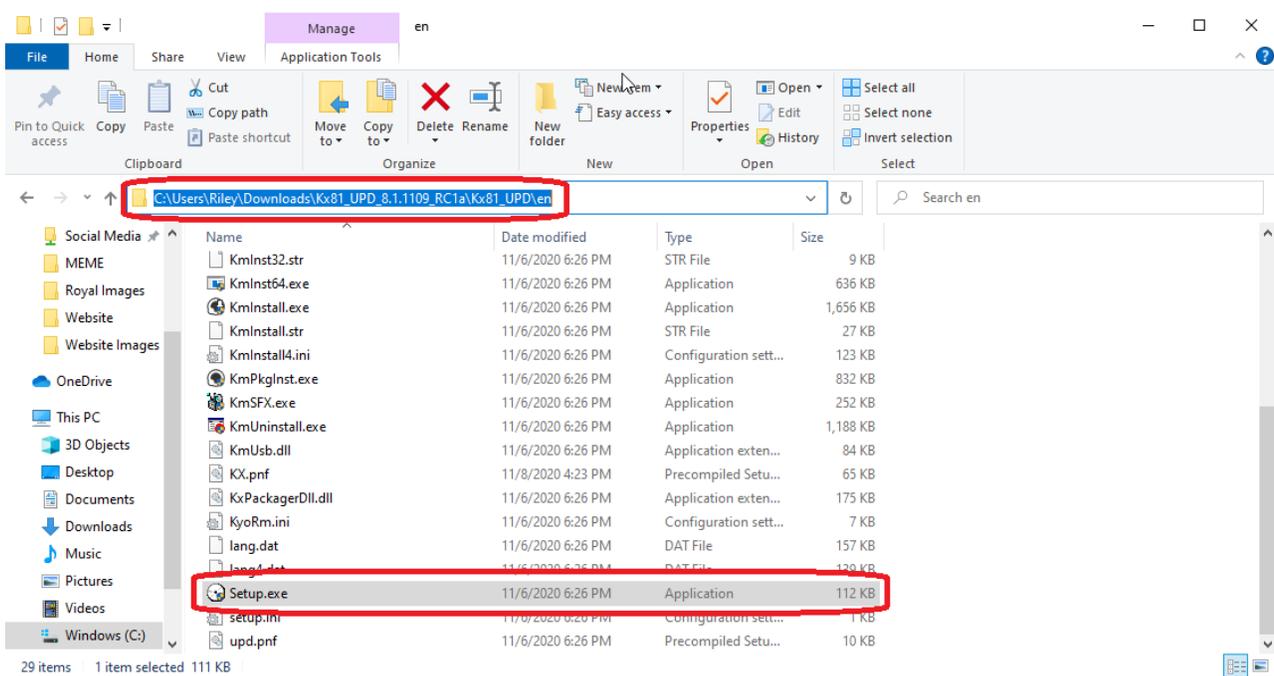
1. On your computer internet browser, navigate to https://www.kyoceradocumentsolutions.com/download/index_en.html?r=116
2. Find your model of printer or copier using the tool provided and click on it.
3. When you are taken to the download page for your model, locate and download the most current KX print drivers. At the time of publication, the current version is shown in the image below.

Download

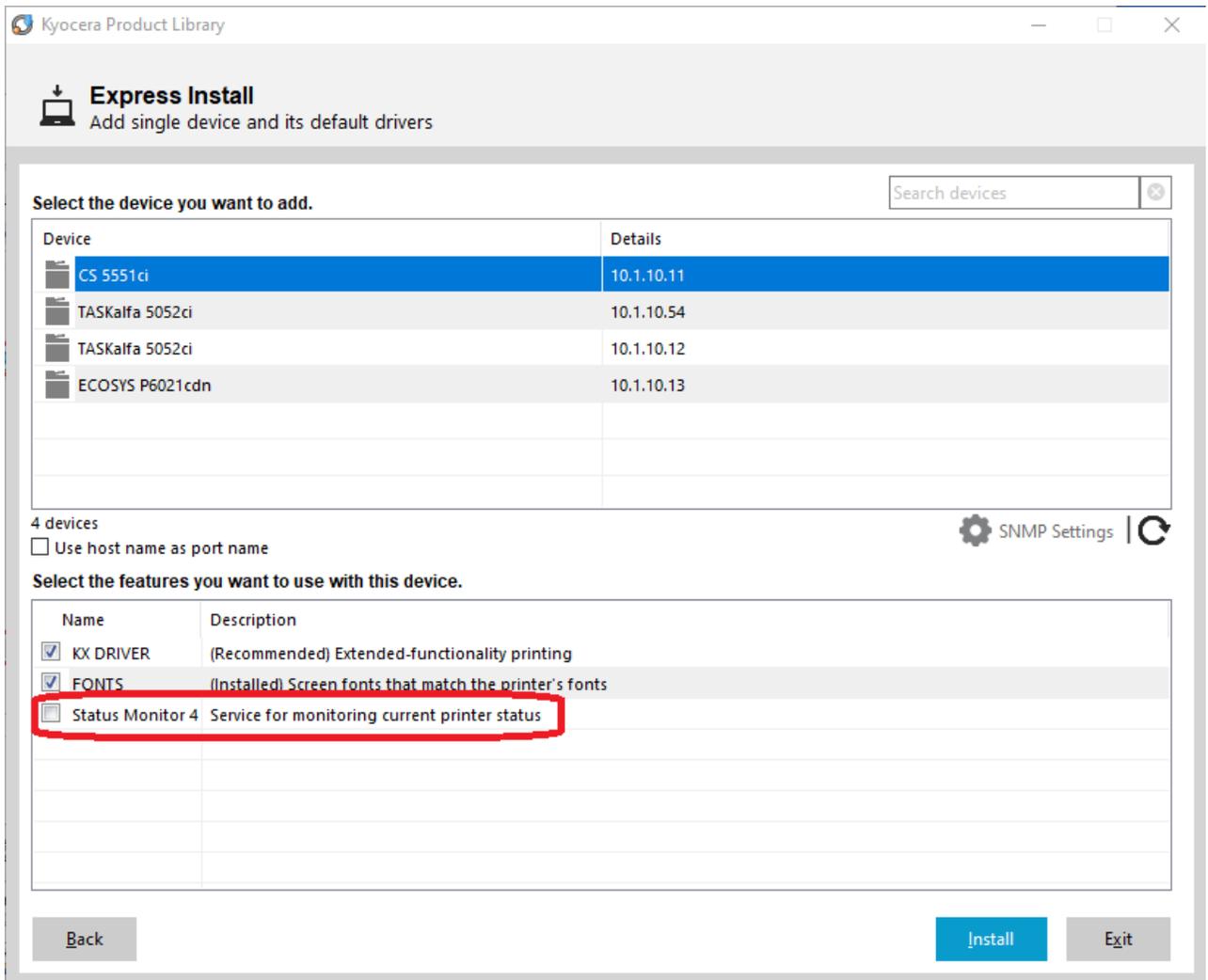
Driver Utility Manual

File name	Version	Release date	File size	
KX Printer Driver	Ver 8.1.1109	2021/01/15	230.7MB	
FAX Driver	Ver 7.0.1002	2021/01/15	49.1MB	

4. The download may take several minutes. When it is completed, open the compressed folder.
5. Within the compressed folder, click on the Kx81_UPD folder then the “en” folder. Run the “Setup.exe” program as pictured below.



6. When the program launches, select the Express Install option.
7. Select your copier from the list. If it does not appear on the list, see troubleshooting section b).
8. Uncheck the Status Monitor option and proceed with the installation.



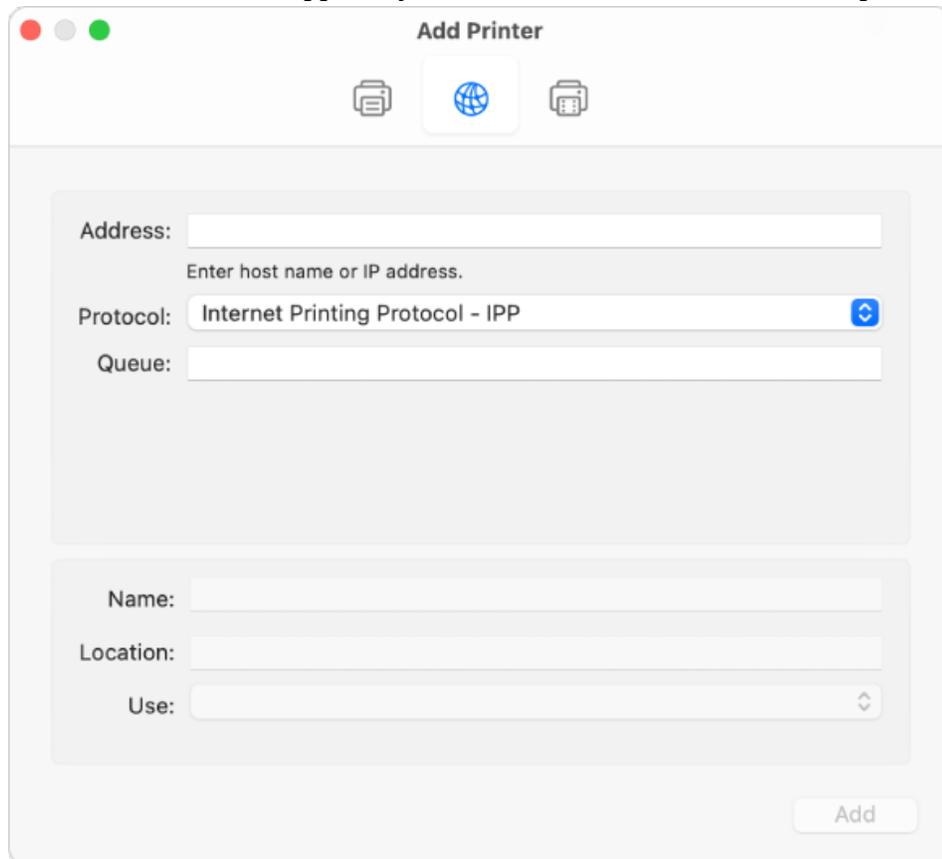
9. When installation is complete, you can close the installer. Proceed to your computer's printer settings menu to make changes to your default print settings. Most users will want to change the color to black and white, as well as turning off duplexing (2-sided printing).

Installing Kyocera Print Drivers on Macintosh OSX 10.5 or Higher

1. On your computer internet browser, navigate to https://www.kyoceradocumentsolutions.com/download/index_en.html?r=116
2. Find your model of printer or copier using the tool provided and click on it.
3. When you are taken to the download page for your model, locate and download the most current print drivers. At the time of publication, the current version is shown in the image below.

File name	Version	Release date	File size
Mac Printer Driver(10.9 and up)	Ver5.1.0701	2021/01/15	50.7MB 

4. The file may take several minutes to download. When it is completed, mount the downloaded file. Your software installer will walk you through the steps to install the software.
5. When the software is installed, go into your computer's printer settings menu. Click on the "+" button at the bottom of the list of your printers.
6. Add the printer by IP address on the menu shown below. In the Address line enter the IP address of the copier or printer. For the Protocol, use the HP JetDirect Socket. If you do not know your printer or copier's IP address see troubleshooting b). You may then give the copier or printer a familiar name, otherwise it will appear by it's IP address. Proceed to add the printer.



7. Now that the printer is installed and set up, you can check to make sure all of its installed features are available by clicking on the printer and checking the Options and Supplies menu and checking off all the options installed on your copier.
8. To change your default print settings, you will need to open a document, go to print and use the "Print Panel" section to change default settings. You must then save your settings as a "Preset".

Preparing to Print on Google Android, ChromeOS (Chromebook) and Apple iOS (Iphone/Tablet)

1. Go to your App store and locate the “KYOCERA Mobile Print” App.
 - a) On Android and Chromebook, you will find the app in the Google Play Store, it is not available in F-Droid as it is proprietary. If you can not find the Google Play Store on your Chromebook, please see troubleshooting.
 - b) On Apple iOS Devices, you will find the app in the App Store.
2. Open the app and tap the button in the bottom left corner to find your copier or printer (see picture).
3. If your printer or copier is not found automatically, you can add the printer or copier by it’s IP address. If you are still not able to connect to your copier or printer, see the troubleshooting section b).
4. You can now print by browsing within the app or by sharing documents to the app.



Troubleshooting

a) Finding your Device IP Address

The Easiest way to find your copier or printer's IP address is by printing off a Status Page. On most devices with a display, this can be printed by following this path through the System Menu.

[System Menu] > [Reports] > [Print Reports] > [Status Page]

The IP address of the copier is found at the bottom left of most models, however newer models print a second page on which the IP address is found on the upper right.

Status Page

MFP

CS 5551ci

Firmware Version 2N4_2000.007.451 2020.03.17

02/01/2021 16:17
[2N4_1000.005.001] [2N4_1100.001.002] [2N4_7000.007.405]



Paper Settings		JOB Settings	
MP Tray Size/Type:	Letter-R/Plain	JOB Name:	doc
Cassette 1 Size/Type:	Legal/Plain	Interface Block	
Cassette 2 Size/Type:	Ledger/Plain	USB Host:	Unblock
Cassette 3 Size/Type:	Letter/Plain	USB Device:	Unblock
Cassette 4 Size/Type:	Letter/Plain	USB Storage:	Unblock
Group Settings		Option I/F 1:	Unblock
None		Option I/F 2:	Unblock
Print Settings		Memory	
Copies:	1	Total Size:	4.0 GB
Default Media Type:	None	Emulation	
EcoPrint		Emulation:	KPDL(AUTO)
Status:	Disabled	AES Mode:	On
Device Common Settings		Error Print:	Off
Sleep Level:	Energy Saver	Error Clear Timer:	On
Network:	Disabled	Font Cache (MAX):	0 Bytes
USB Cable:	Disabled	Form Cache (MAX):	0 Bytes
FAX:	Disabled	Scan Settings	
Application:	Disabled	File Format:	PDF
Sleep Timer:	240 Minutes	Resolution:	300x300dpi
Form Feed Time Out:	30 Seconds	Quality:	Text+Photo
MP Tray Empty:	Enabled	Copy Settings	
Option Status		Quality:	Text+Photo (Printer)
Document Processor:	Installed	Collate:	Enabled
Paper Feeder:	LCF (1500 x 2)	FAX Settings	
Side Feeder:	Not Installed	Local FAX Name(Port1):	Royal Business
Finisher:	1000-Finisher		s
Job Separator:	Not Installed	Local FAX Number(Port1):	509 928 6333
Document Guard(B):	Not Installed	Local FAX ID:	0000
Card Authentication (B):	Not Installed	FAX line Setting(Port1):	Tone(DTMF)
Internet FAX Kit(A):	Not Installed	RX Setting:	Auto(Normal)
Data Security Kit (E):	Not Installed	Counters	
UG-33:	Not Installed		
UG-34:	Not Installed	Color	SingleColor B & W Total
Scan extension kit(A):	Not Installed	Copy	22922 0 282665 305587
Printing System (13):	Not Installed	Printer	208971 - 313902 522873
Network		FAX	- - 3085 3085
LAN Interface		Total	231893 0 599652 831545
Setting:	Auto	Paper Size	
Current:	1000BASE-T	A3	0 0 0 0
TCP/IP		B4	0 0 0 0
Status:	Enabled	A4	0 0 0 0
Printer Host Name:	KM3DCDA3	B5	2 0 0 2
IPv4		A5	0 0 0 0
DHCPv4 Status:	Disabled	Folio	0 0 1 1
Bonjour Status:	Enabled	Ledger	1304 0 804 2108
IP Address:	10.1.10.11	Legal	2259 0 6132 8391
Subnet Mask:	255.255.255.0	Letter	216363 0 586368 802731
Default Gateway:	10.1.10.1	Statement	2 0 8 10
IPv6		Banner 1	0 0 0 0
Status:	Disabled	Banner 2	48 0 2706 2754
DHCPv6 Status:	Enabled	Other1	34 0 182 216
RA Status:	Enabled	Other2	11881 0 3451 15332
Manual:	Not Defined	Scanned Pages	
DHCPv6(Stateful):	Not Defined	Copy	197437
RA(Stateless):	Not Defined	FAX	3403
LinkLocal:	Not Defined	Other	169406
		Total	370246
		Duplex	Simplex 2 in 1 4 in 1 1 in 1
		47415	784130 28 0 831517
Data Sanitization		Data Sanitization	
Result:--		Result:--	
Toner Gauges		Toner Gauges	
Cyan	0 %	Cyan	0 %
Magenta	0 %	Magenta	0 %
Yellow	0 %	Yellow	0 %
Black	0 %	Black	0 %

b) Reasons Your Device May Not be Able to Find the Copier or Printer

- Printer or copier is off, unplugged, or in a deep “sleep” mode.
 - Check that your printer or copier is turned on and in a ready state.
- Printer is not connected to the network
 - Using the process in section a), print a status page. If no IP address is shown your copier is not connected to the network. Check the cable or wifi settings and contact your IT Department if the copier is unable to connect to the network.
- Printer is on the network, but your computer or device cannot find it.
 - Check your device’s network setup. Make sure you are connected to the correct network, especially if you have more than one wifi connections available.
- Settings preventing discovery.
 - On Windows devices, make sure your network is set to “Private” or “Domain” and that you have printer and file sharing turned on.